

### Terms and Conditions of Gift Redemption:

1. The promotion period runs from 18 March 2024, while stocks last (the "Promotion Period").
2. The Concierge is located on Level UG at Festival Walk. The opening hours are from 11:00 am to 10:00 pm.
3. During the entire Promotion Period, My FESTIVAL members (the "Members") must present their original same-day, machine-printed Festival Walk transaction receipt(s) and corresponding electronic payment receipt(s) (the "Eligible Transaction Documents") and present a valid My FESTIVAL membership ID in person at the Concierge on the day of purchase for redemption.
4. During the entire Promotion Period, Members who use a credit card, debit card, EPS, UnionPay or Octopus (the "Designated Electronic Payment Method") to spend HK\$1,000 or above on the same day with Eligible Transaction Document(s) originating from a maximum of 1 designated Home & Living merchant (the "Eligible Tenants") will receive 2 pieces of Festival Grand Cinema 2D Gift Vouchers (the "Gift"). Please refer to the Festival Walk website ([www.festivalwalk.com.hk](http://www.festivalwalk.com.hk)) regarding the list of Eligible Tenants.
5. The name of the holder of the Designated Electronic Payment Method must be the same as the registered Member's name. Festival Walk (2011) Limited ("Festival Walk") and its counter staff reserve the right at any time to request Members to present an identity document for verification and confirmation purposes, and to review the relevant Eligible Transaction Documents.
6. Members who use a mobile payment app (limited to Alipay, Apple Pay, BOC Pay, FPS, Google Pay, Huawei Pay, Mi Pay, Octopus Wallet, PayMe, Samsung Pay, Tap & Go, TNG Wallet, UnionPay app and WeChat Pay) must present both original same-day transaction receipts and the corresponding transaction proof (including original Designated Electronic Payment receipts or transaction record on the mobile payment app) for stamping and verification for redemption in the Promotion Period.
7. During the entire Promotion Period, each Member can redeem a maximum of one Gift per day.
8. Gifts are available on a first-come, first-served basis while stocks last. Redemption will cease accordingly without prior notice.
9. Eligible transactions do not include the transactions of the purchase of Festival Walk tenants' cash coupons/shopping vouchers/stored value cards/gift cards, value adding receipts from any shop, split transactions, membership fees, instalment transactions, fraudulent transactions, and unauthorized transactions. For deposit payments or instalment transactions, only the first deposit payment or the first instalment amount will be eligible for gift redemption. The balance amount of the relevant transaction will not be eligible for gift redemption or bonus point registration.
10. Photocopied, revised, reprinted or handwritten transaction receipts, reprinted or handwritten electronic payment receipts, cash payment receipts and all outdated transaction receipts or electronic payment receipts are not eligible for this promotion. Transaction receipts from cash advances, internet purchases, mail orders, phone orders and any transaction receipts not issued for a genuine transaction at Festival Walk or which has been subject to a cancellation, charge-back, return of goods or refund will not be accepted in this promotion.
11. Tips are not eligible for redemption and will not be counted towards the spending requirement.
12. Each set of Eligible Transaction Documents will be entitled to participate in the redemption once. All Eligible Transaction Documents will be stamped with a "Redeemed" chop on the obverse side for recording purposes after completion of the redemption. Stamped receipts cannot be used for a refund at the relevant Festival Walk outlet, are not applicable to bonus point registration in the My FESTIVAL Loyalty Programme and the other promotions organized by Festival Walk, except 2 Hours' Free Parking.
13. The counter staff will determine the eligibility of each set of Eligible Transaction Documents. Festival Walk has the right to record (including photocopy) the spending details, including the credit card number, cardholder name, the

merchant's name, the transaction amount, and Member's information for redemption. Information collected by Festival Walk will be used for verification of this promotion only.

14. All redeemed Gifts are not cancellable, changeable, transferable, refundable, or exchangeable for cash and cannot be resold in any circumstances.
15. Staff of Festival Walk and its tenants are not eligible to participate in this promotion and cannot redeem the Gifts on behalf of Members.
16. Visuals of related promotional materials (if applicable) are for reference only; Gifts in kind prevail. Redeemed Gifts will not be replaced or reissued if stolen, lost or damaged. Festival Walk accepts no responsibility and no liability for any matter relating to the conditions and quality of the Gifts provided by the respective suppliers.
17. In case of any disputes, Festival Walk reserves the right of final decision on all matters.
18. Should there be any discrepancy or inconsistency between the English and the Chinese versions of these Terms and Conditions, the English version shall prevail.
19. All Members who participate in the redemption are presumed to have read, accepted and agreed to abide by the above Terms and Conditions. Otherwise, the Members will be considered to have forsaken their rights to participate.

## 禮品換領之條款及細則：

1. 推廣期由 2024 年 3 月 18 日起至換完即止（「推廣期」）。
2. 又一城於 UG 層顧客服務處之換領時間為每日的上午 11 時至晚上 10 時。
3. My FESTIVAL 會員（「會員」）必須親身到顧客服務處出示於推廣期內即日的又一城商戶機印收據正本及相關之指定電子貨幣付款收據正本（「合資格收據」）並出示有效 My FESTIVAL 電子會員號碼，方可進行換領。
4. 於整個推廣期內，會員必須即日於又一城指定家居生活商戶（「合資格商戶」）以信用卡、扣賬卡、易辦事、銀聯卡或八達通卡（「指定電子貨幣」）單一消費購物滿港幣 1,000 元或以上的即日收據，即可換領 Festival Grand Cinema 2D 電影禮券兩張（「禮品」）。會員可瀏覽又一城網頁（[www.festivalwalk.com.hk](http://www.festivalwalk.com.hk)）查閱有關合資格商戶名單。
5. 會員本人必須為指定電子貨幣付款方式之簽賬者。又一城（2011）有限公司（「又一城」）及其工作人員有權於任何情況下要求有關會員出示相關之身分證明文件，以作核對及確認該會員之身份及相關合資格收據。
6. 若會員使用手機付款應用程式（只限支付寶、Apple Pay、BOC Pay、轉數快、Google Pay、Huawei Pay、Mi Pay、八達通銀包、PayMe、Samsung Pay、拍住賞、TNG 電子錢包、UnionPay 手機應用程式及微信支付）付款時，必須同時出示推廣期內之即日商戶機印收據正本及相關之付款證明（包括電子貨幣付款收據正本或手機付款應用程式之交易記錄）以作蓋印及核實，方可進行換領。
7. 每位會員於推廣期內每日最多可換領禮品乙份。
8. 禮品數量有限，以先到先得方式換領，換完即止。換領名額已滿時換領活動將即時暫停，恕不另行通知。
9. 合資格消費並不包括購買又一城商戶之現金禮券 / 購物券 / 儲值卡 / 禮品卡 / 禮物卡、任何增值服務、分拆簽賬、會籍費用、分期付款交易、虛假交易及未經許可的交易。如會員的消費交易只付訂金或分期付款，只會計算第一次已付的訂金或第一次的分期付款金額用作禮品換領，而該交易之餘額將不能辦理換領手續或獲取積分。
10. 是次推廣活動合資格收據並不包括任何影印本、經塗改、重印或手寫商戶收據、重印或手寫電子貨幣付款收據、現金付款之收據，以及所有推廣期以外之商戶收據或電子貨幣付款收據。現金透支、網上購物、郵購、電話訂購、於又一城非按真實交易發出之收據或正在進行取消、索償、退貨或退款等之收據恕不接受。
11. 小費不符合換領資格及不能計算於消費金額之內。
12. 每套合資格收據只可參加「換領」一次。工作人員於安排換領手續後，將於有關合資格收據之正面蓋上「已換領」印章以作識別用途。已被蓋印的合資格收據不能於相關又一城商戶內用作退款之用，亦不適用於 My FESTIVAL 會員獎賞計劃之積分登記及參加又一城舉辦之其他推廣活動，2 小時免費泊車除外。
13. 所有合資格收據必須由工作人員核實方為有效。換領時，會員須接受又一城記錄（或複印）收據上之資料，包括信用卡號碼、信用卡持卡人之姓名、商戶名稱、交易金額及會員資料，以作辦理換領手續。收集的資料只限又一城用作是次推廣活動核實交易之用途。
14. 在任何情況下，會員將不得取消、更改、轉讓、退回、兌換現金或轉售所有已換領之禮品。
15. 又一城及其商戶之職員均不能參加是次推廣活動及不可代替會員換領禮品。
16. 所有圖片只供參考，以禮品實物為準。若禮品被盜竊、遺失或損毀，恕不補發。禮品的款式及質素以供應商最終所提供的貨品 / 服務為準，又一城對供應商所提供的禮品款式及質素，將不承擔任何法律責任。
17. 如有任何爭議，又一城將保留最終決定權。
18. 如此條款及細則的中、英文版有所差異，一概以英文版為準。
19. 所有會員須已閱讀、接受並同意遵守是次推廣活動的參加辦法條款及細則，否則作棄權論。

## 礼品换领之条款及细则：

20. 推广期由 2024 年 3 月 18 日起至换完即止（「推广期」）。
21. 又一城于 UG 层顾客服务处之换领时间为每日的上午 11 时至晚上 10 时。
22. My FESTIVAL 会员（「会员」）必须亲身到顾客服务处出示于推广期内即日的又一城商户机印收据正本及相关之指定电子货币付款收据正本（「合资格收据」）并出示有效 My FESTIVAL 电子会员号码，方可进行换领。
23. 于整个推广期内，会员必须即日于又一城指定家居生活商户（「合资格商户」）以信用卡、扣账卡、易办事、银联卡或八达通卡（「指定电子货币」）单一消费购物满港币 1,000 元或以上的即日收据，即可换领 Festival Grand Cinema 2D 电影礼券两张（「礼品」）。会员可浏览又一城网页（[www.festivalwalk.com.hk](http://www.festivalwalk.com.hk)）查阅有关合资格商户名单。
24. 会员本人必须为指定电子货币付款方式之签账者。又一城（2011）有限公司（「又一城」）及其工作人员有权于任何情况下要求有关会员出示相关之身分证明文件，以作核对及确认该会员之身份及相关合资格收据。
25. 若会员使用手机付款应用程序（只限支付宝、Apple Pay、BOC Pay、转数快、Google Pay、Huawei Pay、Mi Pay、八达通银包、PayMe、Samsung Pay、拍住赏、TNG 电子货币包、UnionPay 手机应用程序及微信支付）付款时，必须同时出示推广期内之即日商户机印收据正本及相关之付款证明（包括电子货币付款收据正本或手机付款应用程序之事务历史记录）以作盖印及核实，方可进行换领。
26. 每位会员于推广期内每日最多可换领礼品乙份。
27. 礼品数量有限，以先到先得方式换领，换完即止。换领名额已满时换领活动将实时暂停，恕不另行通知。
28. 合资格消费并不包括购买又一城商户之现金礼券 / 购物券 / 储值卡 / 礼品卡 / 礼物卡、任何增值服务、分拆签账、会籍费用、分期付款交易、虚假交易及未经许可的交易。如会员的消费交易只付订金或分期付款，只会计算第一次已付的订金或第一次的分期付款金额用作礼品换领，而该交易之余额将不能办理换领手续或获取积分。
29. 是次推广活动合资格收据并不包括任何影印本、经涂改、重印或手写商户收据、重印或手写电子货币付款收据、现金付款之收据，以及所有推广期以外之商户收据或电子货币付款收据。现金透支、网上购物、邮购、电话订购、于又一城非按真实交易发出之收据或正在进行取消、索偿、退货或退款等之收据恕不接受。
30. 小费不符合换领资格及不能计算于消费金额之内。
31. 每套合资格收据只可参加「换领」一次。工作人员于安排换领手续后，将于有关合资格收据之正面盖上「已换领」印章以作识别用途。已被盖印的合资格收据不能于相关又一城商户内用作退款之用，亦不适用于 My FESTIVAL 会员奖赏计划之积分登记及参加又一城举办之其他推广活动，2 小时免费泊车除外。
32. 所有合资格收据必须由工作人员核实方为有效。换领时，会员须接受又一城记录（或复印）收据上之数据，包括信用卡号码、信用卡持卡人之姓名、商户名称、交易金额及会员数据，以作办理换领手续。收集的资料只限又一城用作是次推广活动核实交易之用途。
33. 在任何情况下，会员将不得取消、更改、转让、退回、兑换现金或转售所有已换领之礼品。
34. 又一城及其商户之职员均不能参加是次推广活动及不可代替会员换领礼品。
35. 所有图片只供参考，以礼品实物为准。若礼品被盗窃、遗失或损毁，恕不补发。礼品的款式及质素以供货商最终所提供的货品 / 服务为准，又一城对供货商所提供的礼品款式及质素，将不承担任何法律责任。
36. 如有任何争议，又一城将保留最终决定权。
37. 如此条款及细则的中、英文版有所差异，一概以英文版为准。
38. 所有会员须已阅读、接受并同意遵守是次推广活动的参加办法条款及细则，否则作弃权论。